

Manned Guarding & Patrols

Security Guards

Our main services is the provision of manned security guards, all our security guards are licensed for the work they carry out, whether security, door supervisor, event security, vehicle immobilisation or cctv. They display their SIA licence and their ID pass at all times. Our call centre is 24hr and the status of your guard can be tracked at any time. We use professional call logging and time attendance system to ensure you are receiving the best possible service. All our contracts are managed, you have a direct number to your area supervisor should an emergency arise. We pride ourselves on the presentation and personalisation of the security guard services we offer, you even get to choose the uniform that your security guards wear.

- **No Minimum hours**
- **Competitive rates**
- **Risk free and short term security contracts**
- **Professional uniformed SIA licensed Security Guards**

Retail Security

All our guards' area trained and experienced regarding retail security, whether your main concern is shoplifting or shrink aging our security supervisors are happy to work with management to ensure that our retail guards are not just for show. We can provide random search equipment for staff and advice on CCTV solutions for Customers.

Event Security

We supply security guards for your event, whether your are expecting 50 or 5000 patrons, we have licensed security guards through out the country. Our security team are able to dress for whatever occasion, we have several uniform options, and we can blend in or stand out, search staff, customers we can bring airport style metal detectors for peace of mind or maintain a security presence to keep unwanted visitors out. We can liaise with the local authority, police or venue owner and coordinate stewards if you wish.

Door Supervisors

Boss Security provides door supervisors for venues within England. Our doormen are qualified and experienced and are trained to handle the most difficult of customers. Protecting property and premises is the door supervisor's main job and often the best way to do so is to keep the peace while maintaining the rules and regulations of the venue.

Mobile Patrols

Mobile patrols can offer a cost effective solution to providing a security presence for your building. We have mobile patrols operating through out England and are in the position to offer your company a service at a competitive price. Our security officers can unlock your building and wait for your staff to arrive, and return to secure your building once your staffs has left.

Manned Guarding & Patrols

Extensive Training

Boss security personnel must complete a rigorous training program and pass a comprehensive final examination. The Boss training process meets the licensing requirements. Certified instructors interact with each officer candidate through lectures, role-playing, and scenario training. The Boss employee handbook and notes cover a broad range of topics such as: basic security operations, officer's authority, legal guidelines, public safety, communications, report writing, bomb threat, public relations and first aid.

Boss Uniformed Officers

Boss Uniformed Protection provides professional security officer services at facilities nationwide. Boss supervisors and officers are professional, competent, dedicated officers who are meticulously selected and extensively trained. Many of our uniformed personnel have police or military security experience. Their expertise ranges from basic security functions to crisis management and emergency response. Boss officers are subject to the most rigorous training program in the country, ensuring Boss standing as the security industry's quality leader.

Retention Program

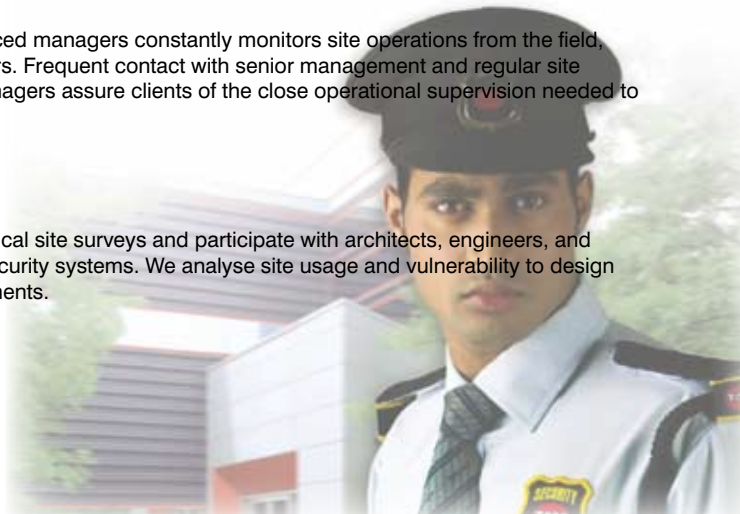
Boss believes that retaining good talent upholds a standard of excellence that benefits your organization and ours. We create an environment that motivates our security personnel by encouraging personal and professional growth. Our benefits and compensation program is designed to attract and keep an elite corps of security specialists.

Supervision and Management

Boss talented team of experienced managers constantly monitors site operations from the field, branch offices, and headquarters. Frequent contact with senior management and regular site inspections by trained area managers assure clients of the close operational supervision needed to maintain optimum performance.

Consultation

Boss Consultants perform physical site surveys and participate with architects, engineers, and designers to design effective security systems. We analyse site usage and vulnerability to design cost-effective security improvements.



Fully Vetted Personnel

Vetting BS7858

The company operates within the British Standard 7499 and British Standard 7858 pertaining to vetting, screening and operational issues. All of our security personnel have been trained to SIA (Security Industry Authority) standards and we are constantly keeping abreast of our changing industry to ensure we adhere to all aspects of providing manned security guards.

In doing so, current and potential clientele are aware of our objective to provide a quality service competitively priced to enhance the business continuity among all of our commercial relationships.

- 10 year checkable work history
- Personal reference checks
- CRB Checks
- SIA licence checks
- Right to work
- Visa Checks
- Credit Checks



Key Holding

We act as guardians for both residential and commercial properties providing security and essential services based on access through safeguarding a copy of your property keys.

We are on duty 24 hours a day, 7 days a week to respond to your alarm, let you back in if you lock yourself out or just keep an eye on your home or business when you're not around, providing peace of mind regarding the ongoing security of your property.

In addition, our unique contractor desk provides vetted, reliable tradesmen to take care of any property emergency or maintenance that may be required. As well as removing such stresses, you need not be distracted from work, or use up valuable free time to take care of emergency or mundane tasks; nor need you wait around, or even be at home at all, since we combine our key holding services with authorised access to your property, 24/7.

Key Holding and Emergency / Alarm Response

Alarm Response

Our Alarm Response Service saves you having to get up in the middle of the night to deal with an emergency response situation, that could be just a false alarm, or even worse, an intruder on your property! The police are extremely busy, and due to operational demands, very often are not able to deal with alarm response, leaving your business at risk. Our highly trained Security officers will attend the premises on your behalf, and deal with any problems that may have occurred from the alarm activation. A comprehensive report will be given to you the following morning, outlining the incident that has occurred and what action was taken by our alarm response services.

Our Central Monitoring Station is open 24 hours a day, seven days a week and thus we will always be ready to respond to an alarm notification. Our vehicles are all fitted with satellite tracking and this enables us to despatch the closest available emergency response unit, enabling our Security Officers to arrive at your premises as soon as possible. Our Security staff will carry identity cards and wear a full uniform with the company insignia on, thus making them easily identifiable, and will be in constant contact with our Response Centre. In the event of a serious incident, where we feel the customer needs to be contacted urgently, we will call a nominated member of staff.

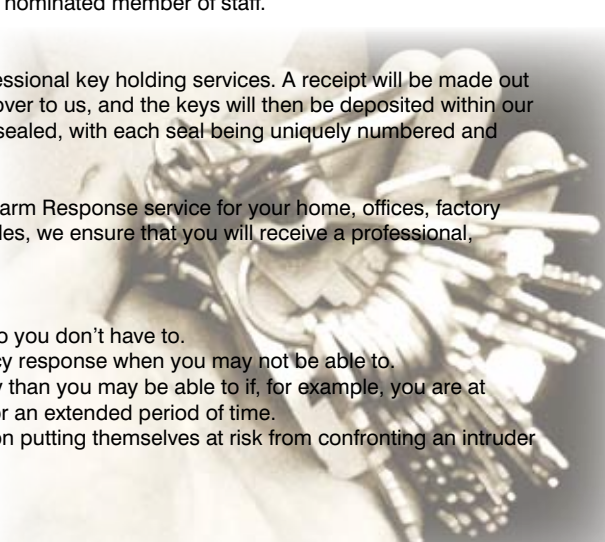
Key Holding

You can be confident with regard to our professional key holding services. A receipt will be made out for the customer when the keys are handed over to us, and the keys will then be deposited within our secure key holding facility. Keys will be kept sealed, with each seal being uniquely numbered and recorded in our log book.

So whether you require our Key Holding & Alarm Response service for your home, offices, factory or other type of premises in England and Wales, we ensure that you will receive a professional, affordable service.

Key Advantages

- Dealing with the nuisance of false alarms so you don't have to.
- Dealing with alarm activations or emergency response when you may not be able to.
- Dealing with alarm activations more quickly than you may be able to if, for example, you are at home, at work or away from the property for an extended period of time.
- Eliminating the threat of an untrained person putting themselves at risk from confronting an intruder who may still be on the premises.



Capability Statement

Capability Statement

Manned Guarding (Retail and Static), Mobile Patrols, Key holding & Alarm Response

It is our commitment to consistently meet the requirements and exceed the expectations of our clients. We achieve this through a series of procedures and quality checks that we adhere to in accordance with BS EN ISO 9001:2000.

Personnel are selected to ensure that they are competent on the basis of applicable education, training and experience and that there is sufficient objective evidence to demonstrate this. Also all personnel are screened as defined by BS 7858:2004 (Security screening of individuals employed in a security environment - code of practise) for 10 years. The purpose is to provide the customer with confidence that our personnel do not present any known potential security risk.

All our staff hold NOCN and Conflict Management certificates in accordance with the new SIA Licensing due to come into effect later this year. In addition it is a requirement of BS 7499:2002 (Static site guarding and mobile patrol services - code of practise) that each employee receives training that relates specifically to the site they are due to work. This training should be approximately eight hours in duration and is in addition to any site induction carried out by the client.

We offer Key holding and alarm response and operate this service in strict accordance with BS 7984:2001 (Key holding and response services - code of practise).

We operate a Control Room which is manned 24 hours a day for 365 days a week. In the evening there is always a Night Control Manager and Mobile Supervisors. We insist on hourly check calls from all our officers. If there is a phone on site then the officer will use that to dial a code straight to our Officer Management system. If there is no phone on site then the officer is issued with a mobile phone and follows the same procedure. If the check call is not made then the system immediately alerts the controller who will contact the officer. If no contact can be made then a mobile patrol is dispatched.

We have 24 hour mobile patrols which operate out of our 24hr Control Room. We can offer this as a separate service or in response to an alarm or an alert from one of our officers. We operate 24 hours a day and always have officers available to respond in an emergency and we continually have officers on standby should an officer be unable to attend.



Why Choose Boss?

Why choose Boss

We pride our selves and our services in delivery to exceed customer expectations.

Boss Management and staff are all trained and qualified to industry requirements. Through our in house recruitment policy. We believe in promoting and training staff who want to further their education and careers. The advantage of having this policy is they will teach others to keep the ideology of Boss which is “customer satisfaction”.

We like to thank our customers who have worked with us to improve our standards. We also like to thank our work force who are driving force in delivering the end service to our valued customers.

We promise to deliver our services and to carry our duties to the best of our abilities.

M.D.

Our Staff Retention Programme

- Management development programmes
- Appraisal systems
- Control systems including [risk assessment, assignment institutes]
- Manpower & succession planning
- Arbitration – grievance + disciplinary
- Executive assessment and development programmes
- Incentive, reward and benefit systems
- Staff training + development

Questions + Answers

Q] How do I know what service I need?

A] We will either by phone or visiting your site assess the risk. This will enable our expert security team to provide you with a detailed assessment and a written quote.

Q] How quick can you provide me with the service?

A] It all depends on the risk and urgency to a mutual risk evaluation. If you can appreciate we believe in safety and would not let any people work where the risk is high.

Q] What if I am not happy with the service?

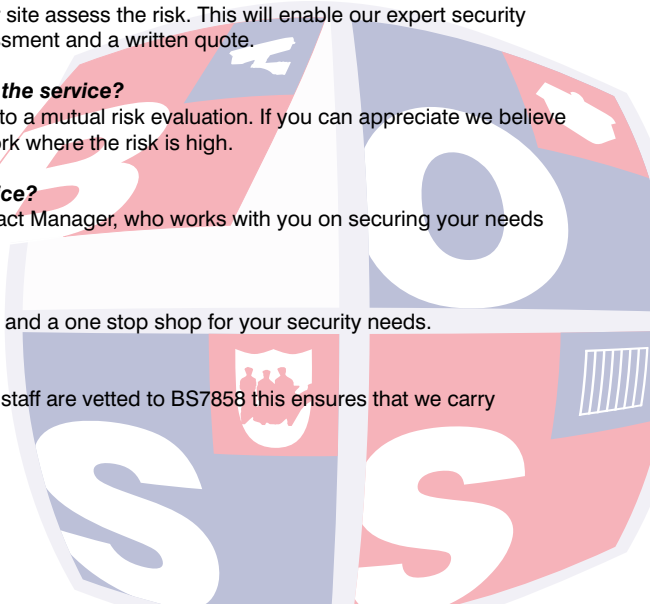
A] Each contract is designated to a contract Manager, who works with you on securing your needs and resolving any issues.

Q] If I need to increase my security?

A] No problem, we have a pool of guards and a one stop shop for your security needs.

Q] How can I trust you?

A] We can provide references and all our staff are vetted to BS7858 this ensures that we carry stringent checks.



Access Control

Boss Security Services Access Control Division can meet all your needs in this specialist area of security. We can provide everything from a simple, stand-alone one-door system to LAN/WAN multiple PC site installations for mag swipe, proximity, smart card technology, and biometric reading devices. We can also incorporate TCP/IP controllers for direct connection to a network.

In addition to the existing product range we are now working with one of the industries premier suppliers of Garage Door Operators. Our portfolio includes the leading manufacturers of audio/video door entry equipment, plus a wide variety of other products to suit most requirements for a professional installer. Additionally we can provide a range of equipment that fulfils the criteria laid down by European Disability Act.

The Access Control Division is mainly comprised of two highly trained and dedicated teams. One of these teams is the internal technical support engineers, and the other is the external technical sales executives. They are available to help you with all aspects of specification, quotations and technical support. Further assistance and support can always be provided should it be required.



Why Boss Security Services should be your home security company.

- We offer the best deals on home security and burglar alarm systems.
- 24-hour UL Approved alarm monitoring.
- We are one of the largest independent home alarm companies in the nation.
- We have a proven track record with thousands of systems setup.
- Home security and alarm monitoring are what we do best!

We specialize in home security and alarm system monitoring. Here you will find the best deals on home security systems combined with the latest state-of-the-art equipment. If you are looking for an alarm company to handle all of your home security needs you have come to the right place. Boss Security Services is your best choice. We are a well-established security company with the knowledge and know how to provide you with the very best products to match your unique security system needs.

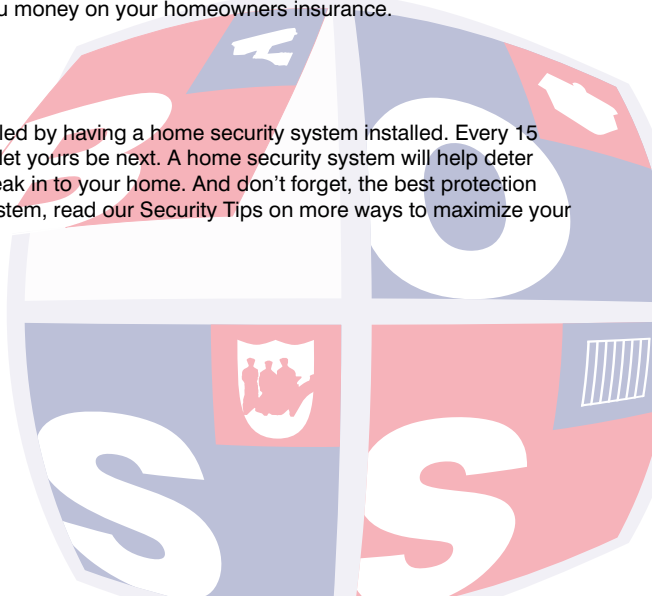
There simply isn't another alarm company that can do what Boss can.

1. It's Fast
2. It's Easy
3. It's Boss Security Services
4. It's Simply a Great Deal

We know it's important to choose the right security company for your home security alarm. That's why we here at Boss Security Services pride ourselves in providing great security alarm service along with fantastic pricing on all of our home security systems. So if you are looking for a home security system or an alarm system for your business, take a look around. On our website you will find answers to all of your questions, as well as explanations to things like, How to operate your home security system? What additional alarm security equipment is available? And how having a monitored home security alarm system can save you money on your homeowners insurance.

Did You Know?

You are 3 to 4 times less likely to be burgled by having a home security system installed. Every 15 seconds another home is burgled. Don't let yours be next. A home security system will help deter would be burglars from even trying to break in to your home. And don't forget, the best protection includes more than just a home alarm system, read our Security Tips on more ways to maximize your home security.



CCTV Benefits

CCTV statistics point to major reductions in the amount of crime being committed where there are cameras installed. An article in 'New Scientist' magazine showed that simply installing a system can reduce crime, in the areas covered, by over 95%. This is proven as those that have had CCTV installed have similar results in all types of business; you will begin to appreciate why CCTV is seen by many as the best system for deterrent and detection.

We are Positive that you would wish to avoid having to catch those who are perpetrating crime against your organization. Criminals are often caught but for the majority it will provide a very high level of deterrence especially for the next time.

Theft against shops can account for a major reduction in their profits. Previous experiences have found a small CCTV camera system can be the most cost effective form of prevention for retail shops of all sizes.

Because a camera does not allow the shoplifter to know whether they are being watched, or recorded, at any particular moment they are uneasy about stealing while under the camera's view. Criminals, therefore, will normally go to another shop where it is easier to steal goods.

For the majority of those tempted to shoplift it will provide a very high level of deterrence. Contact Boss Security Services on 0800 037 75 35 to have your CCTV Cameras installed to prevent theft and as an added security tool.

Reliable CCTV – even through network failures

Boss can offer you the reliability of a patent-pending Automatic Network Replenishment (ANR) technology. ANR allows local storage in the encoder to act as backup if the network goes down. Conventional NVRs experience recording gaps during network failures, but Boss's NVR uses ANR to automatically replenish those gaps. It even staggers the information relay to the NVR so the network doesn't get overloaded.

Audio capability – listen in

Options are available with one- or two-way audio. Boss enables video and audio to be relayed as a single media stream so the two are synchronized.

Pre-alarm recording – capture the lead-up to major events

Boss encoders can temporarily record video of key security locations; then, if and when an alarm is activated, they will rewind and permanently record the information just before and just after the alarm. The relevant video is safely stored on the secure server, but valuable space isn't wasted with hours of uneventful recording.

Video management systems – bridging PC and analog viewing

Boss encoders can temporarily record video The best CCTV systems enable users to view video via both PC and analog monitors. The Boss VIDOS Video Management System provides a single means to control both, the most efficient way to manage video information in an IP network CCTV system.

Features

Accessibility

As the market strives to reduce the amount of staff needed to operate security systems, IP networks allow further centralization. A single operator can monitor remote and wireless cameras from anywhere on the network, and the video can be stored remotely as well. And while many competitors offer point-to-point wireless capability, Boss allows wireless access anywhere on the network.

Simplified installation at lower costs

Rather than requiring extensive coax cabling like analog systems, IP Network Video systems connect through CAT-5 or wireless communication systems that already exist in many buildings.

Reduced storage costs

When CCTV video moves into the networked world, it allows you to take advantage of IT technologies like network attached storage and storage area networks, which can hold huge amounts of data. The system is using dedicated high-density storage servers rather than relying on a single hard drive. The video on those servers can then be shared with anyone anywhere on the network.

Reliability

IP uses the benefits of Internet technology to create a more reliable security system. It can automatically redirect video traffic to a backup storage system in the event of a power failure or network outage.

Scalability

IP networks offer improved flexibility for enlarging a CCTV system. It is not only easy to add cameras, but also to add storage space and distribute it across the network. Plus, IP networks are uniquely able to support multiple viewers. In the same way that an e-mail server can send the same data to multiple people at the same time, the network switch has the ability to clone the video and use the same data multiple times.

Video quality

Modern IP systems use MPEG-4, which makes more efficient use of the network than M-JPEG. For times when lower quality would be sufficient and would help control the amount of storage used, IP gives you the ability to customize the quality of the video output based on your viewing needs and storage capacity.

Benefits

Convenience and overall efficiency

Network video recorders (NVRs) using IP Network Video are the next step in an evolution of more cost-effective and space efficient solutions for viewing and storing video.

IP-based digital encoders push encoded video onto the network for storage anywhere. This has opened the door to the process of converting analog video to digital, storing it in one place, and viewing it from anywhere in the world.

Cost effectiveness due to gradual transition

As with any technology advancement, some users will be ready to make the jump to IP immediately, while others will prefer to transition over time. Because Bosch IP Network Video products are compatible with existing analog components, the transition can be effected gradually, allowing you to take advantage of the benefits of IP video while continuing to make profitable use of your analog investment. Or, you have the option of installing a complete IP system all at once for instant access to the latest CCTV technology.

Applications

Wireless

Advances in wireless technologies have been fuelled by the demand for increased mobility and ease of installation. IP enabled products instantly leverage this trend without requiring any change in their technology. Where is this technology headed? Imagine walking around with a single wireless tablet and viewing any camera on your network. Or instantly installing cameras along tunnels and bridges without any cabling except power. The technology is moving quickly. The future is not distant.

Facilities Management



- Protection of Unoccupied Properties
- Property Clearances
- Maintenance & Decorating
- Health & Hygiene Facilities
- Locksmith Service
- Catering (Special events, parties & functions)
- Security Escort Services
- Special Car Hire
- Repossessions & Clearances
- Waste Management & Recycling & Shredding
- Car Park & Wheel Clamping Services
- Debt Management
- Health & Safety
- Risk Assessments
- Security Guarding & Electronic Security
- Boarding Up & Glazing :



Cleaning

New Build Cleaning Specialists (Residential & Commercial)

- Office & Commercial Cleaning Contracts
- School, College & Hospital cleaning
- One off cleans
- Window cleaning
- Regular cleans

We pride ourselves on providing a professional cleaning service that is not only of an exceptional standard but one that represents excellent value for money.



Pest Control

- 24/7 Emergency Service
- Fast response within 1 Hr
- Risk Assessments
- Rodent & Insect Control
- Bird control & proofing Domestic & Commercial
- Mice, Rats, Moles, Wasps, Hornets, Bees, Cockroaches, Fleas, Bedbugs, Ants, Flies and Pigeons.



Alarm Monitoring/Remote Video Monitoring & Response Centre

Care line /Intruders/video/Trackers/lone workers

Boss Security Services has been monitoring both domestic and commercial alarms for a number of years. Our control room is manned 24 hours per day 365 days per year.

The control room is staffed with operators who are fully SIA licensed CCTV operators and are all screened and vetted in accordance with BS 7858 standards. All calls and actions are recorded by our intelligent control software.

The monitoring station provides centralised master control, integrating information from all system components.

As technology advances new products are being manufactured. We at Boss can adapt our monitoring to suit the individual needs of the customers.

Our monitoring station provides centralised control of incoming information from any system linked to it irrespective of how old or new the system is.

Our systems are supported by our technical staff who are a phone call away after hours should they be needed.

Care line/Intruders/video/Trackers/Lone workers/Fire Alarms

Our experienced team of operators will monitor signals and prioritise as each signal is received and then escalated as per procedure.

Secure Site Monitoring

Some of our customers have been forced to cut costs and this has meant that some of them have reduced or even cancelled their manned guarding services.

Secure Off Site Monitoring

At BOSS we are able to monitor your site with CCTV cameras from a remote monitoring station without there being any one on site. This saves you money on not having to pay staff on site after hours.

False Alarm monitoring

All Alarms False or confirmed are verified and escalated as per escalation procedure.

Reports

Every event is logged and reported to the Installer and the customer
Our Admin will phone, email or fax to you.

Integrity checks

Integrity checks are done random during day and night to make sure the system is working. The operator would do this by dialling in to your system

How does this work.

We will install a CCTV camera system on your site which can be leased, rented or purchased outright. This system consists of the cameras a recorder, amplifier, monitor, receiver, red walls and a loud speaker.

Step 1

The system can be activated by either a phone call to our control room or we can activate it at specific times as well as deactivate it at specific times. Should you wish the system activated or deactivated by phoning our control room you would need to supply us with a password to do this.

Step 2

Our control room will monitor all signals from the site and where the system is activated a full camera patrol will be done by our CCTV licensed staff member. Should an intruder be detected on camera he will be told to leave the site via the speaker. Should he not leave the site the police will be summoned. We are also able to dial into the system and do "camera patrols" of the site. This can be done randomly or at fixed times.

We can supply and install bespoke systems for schools, hospitals, construction sites and car dealers who require a cost effective security solution without using manned guards.